



# Technical Support

TECHNICAL NOTE

Technical Note TN-815

## Slow Power Up of T2000's After a Firmware Upgrade

24<sup>th</sup> October 2003

### Applicability

This Technical note applies to all T2000 radios that use the Enhanced Logic Board (220-01344-XX).

## 1. Information

### Note:

This Technical Note is not intended as an in depth explanation of what happens when a T2000 powers up after a firmware upgrade. Technical Support were asked to provide documentation with a basic reason why the T2020/30/35/40 can sometimes take up to 30 seconds to power up after a firmware upgrade.

### Detail

In most cases a T2000 with an Enhanced Logic Board will power up almost immediately after a firmware upgrade. The only known reason that there will be a delay is when the database changes as part of the firmware upgrade. Because the database has changed the radio memory allocation may be corrupted which results in a system integrity check. This check can take up to 30 seconds although in the majority of cases it will be less than this.

<b>Compliance Issues</b>	None
<b>CSO Instruction</b>	<b>CSO's</b> – Please inform all technical staff, and dealers of this information.

## 2. Issuing Authority

<b>Name and Position of Issuing Officer</b>	Paul Anderson Customer Support Engineer – Mobiles
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